

Before you begin!

- Ensure your eligibility**
Qualifying customers are outlined in the Terms and Conditions on the last page.
- Review all Terms and Conditions**
Terms and Conditions located on last page.
- Purchase a qualifying product**
Visit pacificpower.net/hes or call 1-800-942-0266 for a list of qualifying products.

Keep in mind:

- Review the Incentive Application**
Review your Incentive Application form with your retailer. They can help you find qualifying products, required documentation and help you complete your application.
- 90-day submission deadline**
Completed form and itemized receipt must be received within **90 days of purchase or installation** to meet eligibility criteria.
- Fill everything out in five easy steps!**
All form fields are required unless noted as optional. Serial number, itemized receipt and model number are required to process your application. Incomplete applications and applications not including required documentation will result in denied or delayed incentives.
- Application assistance**
Call 1-800-942-0266 for answers to any questions you have about your application or incentive.
- Make a copy**
After completing your Incentive Application, make and keep a copy for your records.
- Check delivery**
Incentive checks are issued within 45 days upon receipt of your completed and approved Incentive Application.

Customer Information *(all fields are required unless noted as optional)*

Please note that the incentive check will be issued to the primary name on the utility account.

Pacific Power account number _____ - _____

For account number call toll free **1-888-221-7070** or log in at pacificpower.net.

Name on account _____ Daytime phone (_____) _____

Installation address _____ City _____ State _____ Zip _____

Mailing address _____ City _____ State _____ Zip _____

E-mail address _____ E-mail is the best way to contact me
(E-mail policy located in Terms and Conditions)

Need help? Call 1-800-942-0266.

2 Household information *(all fields are required unless noted as optional)*

Data used to calculate energy efficiency

Primary heat source: <input type="checkbox"/> Electric furnace <input type="checkbox"/> Electric heat pump <input type="checkbox"/> Natural gas furnace <input type="checkbox"/> _____		Dryer heat type: <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> _____		Water heater fuel: <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> Propane <input type="checkbox"/> _____		Cooling source: <input type="checkbox"/> Central air conditioner <input type="checkbox"/> Heat pump <input type="checkbox"/> Evaporative cooler <input type="checkbox"/> None <input type="checkbox"/> _____	
What is your gender? (optional) <input type="checkbox"/> Male <input type="checkbox"/> Female Do you rent or own? (optional) <input type="checkbox"/> Rent <input type="checkbox"/> Own		Household size: (optional) <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 +		Household income – approx. (optional) <input type="checkbox"/> up to \$24,999 <input type="checkbox"/> \$25,000 - \$34,999 <input type="checkbox"/> \$35,000 - \$49,999 <input type="checkbox"/> \$50,000 - \$74,999 <input type="checkbox"/> \$75,000 - \$99,999 <input type="checkbox"/> \$100,000 +		How did you hear about the Home Energy Savings program? (optional) <input type="checkbox"/> Online search <input type="checkbox"/> Friend/referral <input type="checkbox"/> Retailer sales staff <input type="checkbox"/> TV/Radio ad <input type="checkbox"/> Bill stuffer	

3 Appliance incentives *(visit ENERGYSTAR.gov to determine MEF, EF or WF*)*

Serial number, itemized receipt and model number are required to process your application


Product	Incentive	Qty.	Model number (required)	Serial number (required) located inside of door or back of appliance	Receipt included (required)
Energy-efficient clothes washer <i>Please visit pacificpower.net/hes for a list of qualified models</i>	up to \$75				<input type="checkbox"/>
ENERGY STAR® refrigerator	\$20				<input type="checkbox"/>
Energy-efficient dishwasher <i>Please visit pacificpower.net/hes for a list of qualified models</i>	\$20				<input type="checkbox"/>
Electric water heater <i>Must exceed Title 24 requirements, please visit pacificpower.net/hes for a list of qualified models</i>	\$40				<input type="checkbox"/>
Permanently installed evaporative cooler <i>Minimum 2,500 CFM</i>	\$150				<input type="checkbox"/>
Portable evaporative cooler <i>Minimum 2,000 CFM</i>	\$75				<input type="checkbox"/>
ENERGY STAR room air conditioner	\$30				<input type="checkbox"/>
Lighting and ceiling fan incentives <i>(Incentive not to exceed purchase price)</i>					
Product	Incentive	Qty.	Manufacturer name & model number (required)	Attach UPC code	Receipt included (required)
ENERGY STAR lighting fixtures • Fixture must be permanently installed and hardwired	\$20			<input type="checkbox"/>	<input type="checkbox"/>
ENERGY STAR ceiling fans	\$20			<input type="checkbox"/>	<input type="checkbox"/>

* The MEF, or Modified Energy Factor, is a calculation used to compare the relative efficiency of clothes washers. The EF, or Energy Factor, is the energy performance metric used for dishwashers and electric water heaters. The higher the MEF or EF, the more efficient the appliance. The WF, or Water Factor is the water performance metric that allows the comparison of clothes washer water consumption independent of clothes washer capacity. The lower the value, the more water efficient the clothes washer is.

4 Acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I have read and agree to all terms and conditions on this application and acknowledge that Pacific Power may verify all the information provided.

Customer signature _____ Date _____

 **Please note:** Additional terms and conditions may apply. Completed form and itemized receipt must be received within 90 days of purchase or installation to meet eligibility criteria.

5 Submit your application

 **Before mailing this form, please remember to:**

- Fill out the application form completely; all fields are required unless otherwise noted.
- Attach a copy of all applicable itemized receipts and UPC codes.
- Review terms and conditions and sign the acceptance of terms.
- Keep a copy of the completed application for your records.

Application and required documentation
must be received within 90 days of purchase or installation. Mail to:

Pacific Power California Home Energy Savings program
Department H543039
818 S.W.Third Avenue #215, Portland, OR 97204-2405

phone 1-800-942-0266 • pacificpower.net/hes

Need help? Call 1-800-942-0266.

Terms and conditions

Incentive availability

Incentives are available on a first-come, first-served basis according to the postmark date on the application. Please reference the program website at pacificpower.net/hes to determine the current status of incentive availability. All equipment must be new and have been purchased and installed prior to submitting an Incentive Application. It is required that equipment be purchased and installed on or after January 1, 2011. Incentive will not exceed purchase price. Applications must include all information requested. Incentives are subject to tariff approval and may change with 45 days notice. Additional terms and conditions may apply. Please call us toll free at 1-800-942-0266 for current program requirements.

Qualifying customers

Residential customers residing in the state of California and who purchase their electricity from Pacific Power on rate schedules D, DL-6, DS-8, DM-9 or NEM-35 qualify. Landlords who own rental properties served by the company in the state of California where the tenant is billed on rate schedules D, DL-6, DS-8, DM-9 or NEM-35 also qualify for the program. You can find your rate schedule on your bill, by calling toll free 1-888-221-7070 or by logging in at pacificpower.net. Incentive checks will be issued in the name of the customer on the qualifying account.

Qualifying equipment

Qualifying products and services may be found online at pacificpower.net/hes or by calling us toll free at 1-800-942-0266.

Application details

Pacific Power reserves the right to conduct random inspections to verify information provided on the application. If your application is selected for review, it will not be processed until the review is satisfactorily completed. Incentive qualifications and amounts are subject to change and termination with 45 days notice. Pacific Power customers should visit the program website at pacificpower.net/hes.

The customer hereby transfers to Pacific Power all "Environmental Attributes" attributable to the Qualifying Equipment or its operation. Environmental Attributes include any and all credits, benefits, emissions reductions, offsets and allowances, howsoever entitled, resulting from the avoidance of the emission of any substance to the air, soil or water at or by PacifiCorp generating facilities through reduced generation of energy or other savings or offsets on account of the Qualifying Equipment. The customer will not claim ownership of any Environmental Attributes. As long as the customer at the same time states the Qualifying Equipment was made possible with funding from Pacific Power, the customer may claim that it is facilitating the production of the Environmental Attributes attributable to the Qualifying Equipment.

Pacific Power issues incentives in the form of checks not utility bill credits. Pacific Power is not responsible if your dealer provides inaccurate information about the amount and/or conditions of the actual incentive and Pacific Power will not pay incentives for equipment that is mislabeled or misrepresented by dealers regarding incentive qualifications. Households receiving incentives under the Home Energy Savings program may not receive equipment purchase and installation incentives under other Pacific Power programs.

By providing Pacific Power with your e-mail address you agree that we may send you e-mails, occasional "breaking news" alerts and promotions from Pacific Power's Home Energy Savings Program. We may also e-mail you occasionally with updates and information about the program. Should we elect to change our privacy policy we will post the changes at pacificpower.net/hes. Where the changes are significant, we may also choose to e-mail all our registered users with the new policy details.

Incentive Applications and all required information and documentation must be received within 90 days of purchase or installation. Failure to include complete materials may result in denied or delayed incentives.

Your incentive check will be issued within 45 days upon receipt of your completed and approved Incentive Application.



Please note: Additional terms and conditions may apply. Contact us for information.

Pacific Power California Home Energy Savings program

Department H543039

818 S.W. Third Avenue #215, Portland, OR 97204-2405

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