

2010 Home Energy Savings Program  
Windows Incentive Application  
**Utah Customers Only**



Let's turn the answers on.

This application is for projects completed on or after September 1, 2010.

Before you begin!

- Review all Terms and Conditions located on last page to ensure your eligibility.
- Purchase a qualifying product.

Visit [rockymountainpower.net/hes](http://rockymountainpower.net/hes) or call 1-800-942-0266 for information regarding service qualifications.

Keep in mind:

- Review the Incentive Application with your contractor or retailer.
- Completed Incentive Application and required documentation must be received within 90 days of completed service to meet eligibility criteria.
- Fill everything out in four easy steps!  
All form fields are required unless noted as optional. Incomplete applications and applications not including required documentation may result in denied or delayed incentives.
- Call 1-800-942-0266 for any questions you have about your application or incentive.
- Make a copy of your Incentive Application for your records.
- Incentive checks are issued within 45 days of receipt of your completed and approved Incentive Application.

**Customer information (all fields are required unless noted as optional)**

Please note that the incentive check will be issued to the primary name on the utility account.

Rocky Mountain Power account number \_\_\_\_\_

For account number call toll free **1-888-221-7070** or log in at [rockymountainpower.net](http://rockymountainpower.net).

Name on account \_\_\_\_\_ Daytime phone ( \_\_\_\_\_ ) \_\_\_\_\_

Installation address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mailing address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-mail address (optional) \_\_\_\_\_

E-mail is the best way to contact me  
(E-mail policy located in Terms & Conditions)

**Customer acceptance of terms**

I hereby certify that all information is accurate including claims of customer and equipment information. I confirm that installed home improvements do not require a building permit. I have read all terms and conditions and acknowledge that Rocky Mountain Power may verify all the information provided. Incentive checks are paid to the Rocky Mountain Power account holder. Customers are responsible for payment to contractors. By submitting this Incentive Application, I authorize Rocky Mountain Power and its agents to release the information I have included in the Application to Questar Gas Company or another program administrator for the purposes of energy efficiency program administration and project quality assurance purposes. I understand and agree that this information may be used to help determine eligibility for available Rocky Mountain Power incentives. I authorize Questar Gas Company or another program administrator to provide Rocky Mountain Power with information provided to me on any incentive application I may have submitted. I understand and agree that references to Rocky Mountain Power and Questar Gas Company and other program administrators also includes their authorized agents and program administrators.

Customer signature \_\_\_\_\_ Date \_\_\_\_\_

## 2 Household information (all fields are required unless noted as optional)

Data used to calculate energy efficiency

<b>What is your gender? (optional)</b> <input type="checkbox"/> Male <input type="checkbox"/> Female  <b>On a scale of 1-4, with four being the highest, how satisfied were you with your contractor? (optional)</b> <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4	<b>What is the age of the Rocky Mountain Power account holder? (optional)</b> <input type="checkbox"/> 18 - 25 <input type="checkbox"/> 26 - 35 <input type="checkbox"/> 36 - 45 <input type="checkbox"/> 46 - 55 <input type="checkbox"/> 56 and over	<b>Household income – approx. (optional)</b> <input type="checkbox"/> up to \$24,999 <input type="checkbox"/> \$25,000 - \$34,999 <input type="checkbox"/> \$35,000 - \$49,999 <input type="checkbox"/> \$50,000 - \$74,999 <input type="checkbox"/> \$75,000 - \$99,999 <input type="checkbox"/> \$100,000 +	<b>How did you hear about the Home Energy Savings program? (optional)</b> <input type="checkbox"/> Online search <input type="checkbox"/> Friend/referral <input type="checkbox"/> Retailer sales staff <input type="checkbox"/> TV/Radio ad <input type="checkbox"/> Bill stuffer
Year house built _____	House square footage (living space) _____	Square footage cooled (ducted) _____	
<b>Primary heat source:</b> <input type="checkbox"/> Electric furnace <input type="checkbox"/> Electric heat pump <input type="checkbox"/> Natural gas furnace <input type="checkbox"/> _____	<b>Dryer heat type:</b> <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> _____	<b>Water heat fuel:</b> <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> Propane <input type="checkbox"/> _____	<b>Cooling source:</b> <input type="checkbox"/> Central air conditioner <input type="checkbox"/> Heat Pump <input type="checkbox"/> _____

## 3 Contractor information

Contractor/Company name _____	Contractor license # _____
Representative name _____	Contractor phone (____) _____
Contractor address _____	City _____ State _____ Zip _____
Work completed date _____	

**Contractor acceptance of terms**  
I hereby certify that all information is accurate including claims of customer and equipment information. I have read all terms on the reverse of this application and acknowledge that Rocky Mountain Power may verify all the information provided. Customer Incentive and account information will not be shared with the contractor or representative.

**Contractor signature** \_\_\_\_\_ **Date** \_\_\_\_\_

## 4 Windows incentive

### Qualifications

- Home must have an electric cooling system serving at least 80 percent of the floor area.
- Installed windows must have a U-Factor of 0.30 or lower and a SHGC of 0.30 or lower.
- Work may be inspected to confirm eligibility and compliance with program requirements.
- The total incentive amount must not exceed total purchase price.
- The program must receive incentive applications within 90 days of the work completion date.
- Windows may be installed by the customer or contractor. Self installers are eligible for incentives on material only and documentation of U-values and square footage must be provided.
- Incentive checks are issued within 45 days of program receipt of a completed and approved application and are only payable to customers and property owners.
- Electric cooling is defined as a permanently installed mechanical (compressor based) system delivering cooling through a duct system. This system must serve at least 80 percent of the floor area.

## Required documentation

- Proof of payment must be third-party proof of payment (an invoice marked 'paid' by a contractor is not sufficient) and account for full amount listed on invoice. Acceptable proof of payment includes: a copy of a bank-cancelled check (front and back, often available through online banking), a printed charge receipt, a finance agreement with your contractor, a credit or bank statement showing the purchase as a line item.
- Itemized receipt or contractor invoice clearly indicating the total number of qualifying windows, dimensions for each window, total costs and purchase and installation dates.
- Windows manufacturer specification sheet or copies of NFRC stickers with U-Factor and SHGC listed for each window.

Please check the incentive(s) you are applying for:	A. Incentive amount	B. Sq.ft. of windows	Former windows	Replacement windows	Total incentive* amount = (A) × (B)	Required documents
<input type="checkbox"/> Installed windows must have U-Factor of 0.30 or lower and SHGC of 0.30 or less	up to \$0.50/sq.ft.	Information is provided on the attached invoice	<input type="checkbox"/> Single pane aluminum <input type="checkbox"/> Single pane wood <input type="checkbox"/> Double pane aluminum <input type="checkbox"/> _____	<input type="checkbox"/> Wood clad <input type="checkbox"/> Metal clad <input type="checkbox"/> Vinyl <input type="checkbox"/> _____	For program use only	<input type="checkbox"/> <b>Itemized receipt/ contractor invoice</b> clearly indicating the total number of qualifying windows, dimensions for each window, total costs, and purchase and installation dates <input type="checkbox"/> <b>Windows manufacturer specification sheet or copies of NFRC stickers</b> <input type="checkbox"/> <b>Proof of payment</b> Must be a third party proof of payment. Please see "Required documentation" section above for acceptable proof of payment.

## Required documentation

- Purchase and install a qualified product or service. For questions about what products or services qualify, visit [rockymountainpower.net/hes](http://rockymountainpower.net/hes) or call 1-800-942-0266.
- Complete all required information on this application. Incomplete forms may be delayed or denied.
- Review and sign the acceptance of terms. Make a copy for your records.
- Mail completed form with **all required documentation** to:  
**Rocky Mountain Power - Home Energy Savings program**  
**1407 W North Temple, Salt Lake City, UT 84116**

## Terms and conditions

### Incentive availability

Incentives are available on a first-come, first-served basis according to the postmark date on the application. Please reference the program Web site at [rockymountainpower.net/hes](http://rockymountainpower.net/hes) to determine the current status of incentive availability. All equipment must be new and have been purchased and installed prior to submitting an Incentive Application. It is required that equipment be purchased and installed on or after January 1, 2010. Applications must include all information requested. Failure to provide any required information may result in the delay or denial of the incentive. Failure to meet any program requirement will result in the denial of the incentive. Incentive will not exceed purchase price. Additional terms and conditions may apply. Incentives are subject to tariff approval and may change with 45 days notice. Please visit [rockymountainpower.net/hes](http://rockymountainpower.net/hes) for current program requirements.

### Qualifying customers

Residential electric customers residing in the state of Utah who purchase their electricity from Rocky Mountain Power on rate schedules 1, 2, 3 or 25 qualify. Landlords who own rental properties served by the company in the state of Utah where the tenant is billed on rate schedules 1, 2, 3 or 25 also qualify for this program. You can find your rate schedule on your bill, by calling toll free 1-888-221-7070 or by logging in at [rockymountainpower.net](http://rockymountainpower.net). Incentive checks will be issued in the name of the customer on the qualifying account. Home must have a permanently installed ducted central cooling system serving at least 80 percent of the floor area.

### Qualifying equipment and services

Qualifying products and services may be found online at [rockymountainpower.net/hes](http://rockymountainpower.net/hes) or by calling us toll free at 1-800-942-0266. Home improvement incentives available on existing homes only. Incentives do not qualify if work is performed as part of building code requirements.

### Application details

Rocky Mountain Power reserves the right to conduct inspections to verify information provided on the application. If your application is selected for review, it will not be processed until the review is satisfactorily completed. Rocky Mountain Power customers should visit the program Web site at [rockymountainpower.net/hes](http://rockymountainpower.net/hes) for current program requirements.

The customer hereby transfers to Rocky Mountain Power all "Environmental Attributes" attributable to the Qualifying Equipment or its operation. Environmental Attributes include any and all credits, benefits, emissions reductions, offsets and allowances, howsoever entitled, resulting from the avoidance of the emission of any substance to the air, soil or water at or by PacifiCorp generating facilities through reduced generation of energy or other savings or offsets on account of the Qualifying Equipment. The customer will not claim ownership of any Environmental Attributes. As long as the customer at the same time states the Qualifying Equipment was made possible with funding from Rocky Mountain Power, the customer may claim that it is facilitating the production of the Environmental Attributes attributable to the Qualifying Equipment.

Rocky Mountain Power issues incentives in the form of checks not utility bill credits. Rocky Mountain Power is not responsible if your dealer provides inaccurate information about the amount and/or conditions of the actual incentive and Rocky Mountain Power will not pay incentives for equipment that is mislabeled or misrepresented by dealers regarding incentive qualifications. Households receiving incentives under the Home Energy Savings program may not receive equipment purchase and installation incentives under other Rocky Mountain Power programs.

The Rocky Mountain Power Home Energy Savings program does not share your e-mail address or contact information. If you chose to provide your e-mail address and indicate that you wish to be contacted via e-mail, you may receive program correspondence electronically.

### Rocky Mountain Power – Home Energy Savings program

1407 W. North Temple, Salt Lake City, UT 84116

phone 1-800-942-0266 • fax 1-800-687-6176 • [rockymountainpower.net/hes](http://rockymountainpower.net/hes)