

Home Energy Savings Program
Windows Incentive Application
Washington Customers Only



Let's turn the answers on.

Before you begin!

- Ensure your eligibility**
Qualifying customers are outlined in the Terms and Conditions on the last page.
- Review all Terms and Conditions**
Terms and Conditions located on last page.
- Purchase a qualifying product**
Visit pacificpower.net/hes or call 1-800-942-0266 for a list of qualifying products.

This application is for purchases, installations, or services performed on or before April 15, 2012.

Keep in mind:

- **Review the Incentive Application**
Review your Incentive Application form with your contractor or retailer. They can aid you in finding qualifying products, required documentation and completing your application.
- **90-day submission deadline**
Completed form and itemized receipt must be received within 90 days of purchase or installation to meet eligibility criteria.
- **Fill everything out in four easy steps!**
All form fields are required unless noted as optional. Incomplete applications and applications not including required documentation may result in denied or delayed incentives.
- **Application assistance**
Call 1-800-942-0266 for answers to any questions you have about your application or incentive.
- **Make a copy**
After completing your Incentive Application, make and keep a copy for your records.
- **Check delivery**
Incentive checks are issued within 45 days upon receipt of your completed and approved Incentive Application.

Customer information (all fields are required unless noted as optional)

Please note that the incentive check will be issued to the primary name on the utility account.

Pacific Power account number _____ - _____

For account number call toll free **1-888-221-7070** or log in at pacificpower.net.

Name on account _____ Daytime phone (_____) _____

Installation address _____ City _____ State _____ Zip _____

Mailing address _____ City _____ State _____ Zip _____

E-mail address (optional) _____ E-mail is the best way to contact me
(E-mail policy located in Terms & Conditions)

Customer acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I confirm that improvements I installed were not required by code. I have read all terms and conditions and acknowledge that Pacific Power may verify all the information provided. Incentive checks are paid to the Pacific Power account holder. Customers are responsible for payment to contractors.

Customer signature _____ Date _____

2 Household information (all fields are required unless noted as optional)

Data used to calculate energy efficiency

Year house built _____ House square footage (living space) _____ Square footage cooled (ducted) _____

Primary heat source:

- Electric furnace
- Electric heat pump
- Natural gas furnace
- _____

Dryer heat type:

- Electric
- Natural gas
- _____

Water heat fuel:

- Electric
- Natural gas
- Propane
- _____

Cooling source:

- Central air conditioner
- Heat pump
- _____

What is your gender? (optional)

- Male Female

On a scale of 1-4, with four being the highest, how satisfied were you with your contractor? (optional)

- 1 2 3 4

What is the age of the Pacific Power account holder? (optional)

- 18 - 25
- 26 - 35
- 36 - 45
- 46 - 55
- 56 and over

Household income – approx. (optional)

- up to \$24,999
- \$25,000 - \$34,999
- \$35,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 +

How did you hear about the Home Energy Savings program? (optional)

- Online search
- Friend/referral
- Retailer sales staff
- TV/Radio ad
- Bill stuffer

3 Contractor information

Contractor/Company name _____ Contractor license # _____

Representative name _____ Contractor phone (____) _____

Contractor address _____ City _____ State _____ Zip _____

Work completed date _____ This project was self-installed

Contractor acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I have read all terms on the reverse of this application and acknowledge that Pacific Power may verify all the information provided.

Contractor signature _____ Date _____

4 Windows incentive

Qualifications

- Home must have either a) an electric heating system or b) a central air conditioning or heat pump (ducted unitary cooling equipment) serving at least 80 percent of the living space.
- Homes built less than one calendar year prior to the work being performed do not qualify for the incentive. Incentives do not qualify if work is performed as part of building code requirements. Areas that are not finished living spaces, such as a garage or a basement, do not qualify.
- It is required that the windows installed have a U-Factor of 0.32 or lower: (Windows manufacturer specification sheet or copies of NFRC stickers are required).
- Windows may be installed by either a customer or a contractor. Work may be inspected.
- Exterior doors will be considered for incentive if they are 80 percent glass. Skylights will be considered for incentive if all requirements are met.
- An invoice, proof of payment and windows manufacturer specification sheet or National Fenestration Rating Council (NFRC) stickers listing the U-factor for each window must be submitted with your application. Please see list of required documents below for details on required documents.

Required documentation

- Proof of payment must be third-party proof of payment (an invoice marked 'paid' by a contractor is not sufficient) and account for full amount listed on invoice. Acceptable proof of payment includes: a copy of a bank-cancelled check (front and back, often available through online banking), a printed charge receipt, a finance agreement with your contractor; a credit or bank statement showing the purchase as a line item.
- Itemized receipt or contractor invoice clearly indicating the total number of qualifying windows, dimensions for each window, total costs and purchase and installation dates.
- Windows manufacturer specification sheet or copies of NFRC stickers with U-Factor and SHGC listed for each window.

Please check the incentive(s) you are applying for:	A. Incentive amount	B. Sq.ft. of windows	Former windows	Replacement windows	Total incentive* amount = (A) x (B)	Required documents
<input type="checkbox"/> Installed windows must have U-Factor of 0.32 or lower	up to \$1.50/sq.ft.	Information is provided on the attached invoice	<input type="checkbox"/> Single pane aluminum <input type="checkbox"/> Single pane wood <input type="checkbox"/> Double pane aluminum <input type="checkbox"/> _____	<input type="checkbox"/> Wood clad <input type="checkbox"/> Metal clad <input type="checkbox"/> Vinyl <input type="checkbox"/> _____	For program use only	<input type="checkbox"/> Itemized receipt/ contractor invoice clearly indicating the total number of qualifying windows, dimensions for each window, total costs, and purchase and installation dates <input type="checkbox"/> Windows manufacturer specification sheet or copies of NFRC stickers <input type="checkbox"/> Proof of payment (copy of canceled check, charge receipt, credit card statement or finance agreement) showing the full payment

How to receive your incentive

- Purchase and install a qualified product or service. For questions about what products or services qualify, visit pacificpower.net/hes or call 1-800-942-0266.
- Complete all required information on this application. Incomplete forms may be delayed or denied.
- Review and sign the acceptance of terms. Make a copy for your records.
- Mail completed form with **all required documentation** to:

Pacific Power - Home Energy Savings program
100 S.W. Main St., Suite 1600, Portland, OR 97204

Terms and conditions

Incentive availability

Incentives are available on a first-come, first-served basis according to the postmark date on the application. Please reference the program website at pacificpower.net/hes to determine the current status of incentive availability. All equipment must be new and have been purchased and installed prior to submitting an Incentive Application. Applications must include all information requested. Failure to provide any required information may result in the delay or denial of the incentive. If required information is not provided within 90 days of application submittal, the incentive application will be denied. Failure to meet any program requirement will result in the denial of the incentive. Incentive will not exceed purchase price. Additional terms and conditions may apply. Incentives are subject to tariff approval and may change with 45 days notice. Please visit pacificpower.net/hes for current program requirements.

Qualifying customers

Residential electric customers residing in the state of Washington who purchase their electricity from Pacific Power on rate schedules 16, 17 or 18 qualify. Landlords who own rental properties served by the company in the state of Washington where the tenant is billed on rate schedules 16, 17 or 18 also qualify for this program. You can find your rate schedule on your bill, by calling toll free 1-888-221-7070 or by logging in at pacificpower.net. Incentive checks will be issued in the name of the customer on the qualifying account. Home must have an electric heating system, central air conditioner, or heat pump serving at least 80 percent of the living space (ducted unitary cooling equipment).

Terms and conditions, continued

Qualifying equipment and services

Qualifying products and services may be found online at pacificpower.net/hes or by calling us toll free at 1-800-942-0266. Home improvement incentives available on existing homes only. Insulation and window incentives do not qualify if work is performed as part of building code requirements.

Application details

Pacific Power reserves the right to conduct inspections to verify information provided on the application. If your application is selected for review, it will not be processed until the review is satisfactorily completed. Pacific Power customers should visit the program website at pacificpower.net/hes for current program requirements.

The customer hereby transfers to Pacific Power all "Environmental Attributes" attributable to the Qualifying Equipment or its operation. Environmental Attributes include any and all credits, benefits, emissions reductions, offsets and allowances, howsoever entitled, resulting from the avoidance of the emission of any substance to the air, soil or water at or by PacifiCorp generating facilities through reduced generation of energy or other savings or offsets on account of the Qualifying Equipment. The customer will not claim ownership of any Environmental Attributes. As long as the customer at the same time states the Qualifying Equipment was made possible with funding from Pacific Power, the customer may claim that it is facilitating the production of the Environmental Attributes attributable to the Qualifying Equipment.

Pacific Power issues incentives in the form of checks not utility bill credits. Pacific Power is not responsible if your dealer provides inaccurate information about the amount and/or conditions of the actual incentive and Pacific Power will not pay incentives for equipment that is mislabeled or misrepresented by dealers regarding incentive qualifications. Households receiving incentives under the Home Energy Savings program may not receive equipment purchase and installation incentives under other Pacific Power programs.

By providing Pacific Power with your e-mail address you agree that we may send you e-mails, occasional "breaking news" alerts and promotions from Pacific Power's Home Energy Savings Program. We may also e-mail you occasionally with updates and information about the program. Should we elect to change our privacy policy we will post the changes at pacificpower.net/hes. Where the changes are significant, we may also choose to e-mail all our registered users with the new policy details.

Pacific Power – Home Energy Savings program

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phone 1-800-942-0266 • fax 1-800-687-6176 • pacificpower.net/hes