



2010 Home Energy Savings Program  
Appliance & Lighting Incentive Application  
*Washington Customers Only*



*Let's turn the answers on.*

Before you begin!

- Ensure your eligibility**  
Qualifying customers are outlined in the Terms and Conditions on the last page.
- Review all Terms and Conditions**  
Terms and Conditions located on last page.
- Purchase a qualifying product**  
Visit [pacificpower.net/hes](http://pacificpower.net/hes) or call 1-800-942-0266 for a list of qualifying products.

Keep in mind:

- Review the Incentive Application**  
Review your Incentive Application form with your retailer. They can help you find qualifying products, required documentation and help you complete your application.
- 90-day submission deadline**  
Completed form and itemized receipt must be received within 90 days of purchase or installation to meet eligibility criteria.
- Fill everything out in five easy steps!**  
All form fields are required unless noted as optional. Incomplete applications and applications not including required documentation will result in denied or delayed incentives.
- Application assistance**  
Call 1-800-942-0266 for answers to any questions you have about your application or incentive.
- Make a copy**  
After completing your Incentive Application, make and keep a copy for your records.
- Check delivery**  
Incentive checks are issued within 45 days upon receipt of your completed and approved Incentive Application.

**Customer Information** *(all fields are required unless noted as optional)*

Please note that the incentive check will be issued to the primary name on the utility account.

Pacific Power account number \_\_\_\_\_ - \_\_\_\_\_

For account number call toll free **1-888-221-7070** or log in at [pacificpower.net](http://pacificpower.net).

Name on account \_\_\_\_\_ Daytime phone ( \_\_\_\_\_ ) \_\_\_\_\_

Installation address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mailing address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-mail address (optional) \_\_\_\_\_

E-mail is the best way to contact me  
*(E-mail policy located in Terms and Conditions)*

Need help? Call 1-800-942-0266.

## 2 Household information *(all fields are required unless noted as optional)*

<b>Primary heat source:</b> <input type="checkbox"/> Electric furnace <input type="checkbox"/> Electric heat pump <input type="checkbox"/> Natural gas furnace <input type="checkbox"/> _____	<b>Dryer heat type:</b> <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> _____	<b>Water heater fuel:</b> <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> Propane <input type="checkbox"/> _____	<b>Cooling source:</b> <input type="checkbox"/> Central air conditioner <input type="checkbox"/> Heat pump <input type="checkbox"/> Evaporative cooler <input type="checkbox"/> None <input type="checkbox"/> _____
<b>What is your gender? (optional)</b> <input type="checkbox"/> Male <input type="checkbox"/> Female  <b>Do you rent or own? (optional)</b> <input type="checkbox"/> Rent <input type="checkbox"/> Own	<b>Household size: (optional)</b> <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 +	<b>Household income – approx. (optional)</b> <input type="checkbox"/> up to \$24,999 <input type="checkbox"/> \$25,000 - \$34,999 <input type="checkbox"/> \$35,000 - \$49,999 <input type="checkbox"/> \$50,000 - \$74,999 <input type="checkbox"/> \$75,000 - \$99,999 <input type="checkbox"/> \$100,000 +	<b>How did you hear about the Home Energy Savings program? (optional)</b> <input type="checkbox"/> Online search <input type="checkbox"/> Friend/referral <input type="checkbox"/> Retailer sales staff <input type="checkbox"/> TV/Radio ad <input type="checkbox"/> Bill stuffer

## 3 Appliance incentives *(visit ENERGESTAR.gov to determine MEF or EF\*)*

Product	Incentive	Qty. Limit	Model number	Serial number located inside of door or back of appliance	Receipt included
<b>Energy-efficient clothes washer</b> <i>Please visit <a href="http://pacificpower.net/hes">pacificpower.net/hes</a> for a list of qualified models</i>	Up to \$100	1			<input type="checkbox"/>
ENERGY STAR® refrigerator	\$20	1			<input type="checkbox"/>
ENERGY STAR dishwasher	\$20	1			<input type="checkbox"/>
ENERGY STAR room air conditioner	\$30	1			<input type="checkbox"/>
<input type="checkbox"/> <b>Yes!</b> I want to recycle my old room air conditioner and receive an extra \$20 cash back. Trade-in unit must be in working condition or program cannot accept it. Your incentive check will be issued within 45 days upon receipt of completed and approved Incentive Application.					
<b>Electric water heater</b> <i>40+ gallons (EF 0.93 or higher)</i>	\$50	1			<input type="checkbox"/>
<b>Evaporative cooler</b> <i>Permanently installed</i>	\$100	1			<input type="checkbox"/>

### Lighting and ceiling fan incentives *(Limit 10 each per customer)*


Product	Incentive	Qty.	Manufacturer name & model number	Attach UPC code	Receipt included
<b>ENERGY STAR lighting fixtures</b> <i>Incentive not to exceed purchase price</i>	\$20			<input type="checkbox"/>	<input type="checkbox"/>
<b>ENERGY STAR ceiling fans</b> <i>Incentive not to exceed purchase price</i>	\$20			<input type="checkbox"/>	<input type="checkbox"/>

\*The MEF, or Modified Energy Factor, is a calculation used to compare the relative efficiency of clothes washers. The EF, or Energy Factor, is the energy performance metric used for dishwashers and electric water heaters. The higher the MEF or EF, the more efficient the appliance.

## 4 Acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I have read and agree to all terms and conditions on this application and acknowledge that Pacific Power may verify all the information provided.

Customer signature \_\_\_\_\_ Date \_\_\_\_\_

 **Please note:** Additional terms and conditions may apply. Completed form and itemized receipt must be received within 90 days of purchase or installation to meet eligibility criteria.

## 5 Submit your application

 **Before mailing this form, please remember to:**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Fill out the application form completely; all fields are required unless otherwise noted. | <input checked="" type="checkbox"/> Attach a copy of all applicable itemized receipts and UPC codes. |
| <input checked="" type="checkbox"/> Review terms and conditions and sign the acceptance of terms.                             | <input checked="" type="checkbox"/> Keep a copy of the completed application for your records.       |

Must be received within 90 days of purchase or installation, mail to:

**Pacific Power – Home Energy Savings program**  
**1400 SW Fifth Avenue, Suite 700, Portland, OR 97201**

phone 1-800-942-0266 • fax 1-800-687-6176 • [pacificpower.net/hes](http://pacificpower.net/hes)

Need help? Call 1-800-942-0266.

## Terms and conditions

### Incentive availability

Incentives are available on a first-come, first-served basis according to the postmark date on the application. Please reference the program Web site at [pacificpower.net/hes](http://pacificpower.net/hes) to determine the current status of incentive availability. All equipment must be new and have been purchased and installed prior to submitting an Incentive Application. It is required that equipment be purchased and installed on or after January 1, 2010. Incentive will not exceed purchase price. Applications must include all information requested. Incentives are subject to tariff approval and may change with 45 days notice. Additional terms and conditions may apply. Please call us toll free at 1-800-942-0266 for current program requirements.

### Qualifying customers

Residential electric customers residing in the state of Washington who purchase their electricity from Pacific Power on rate schedules 16, 17 or 18 qualify. Landlords who own rental properties served by the company in the state of Washington where the tenant is billed on rate schedules 16, 17 or 18 also qualify for this program. You can find your rate schedule on your bill, by calling toll free 1-888-221-7070 or by logging in at [pacificpower.net](http://pacificpower.net). Incentive checks will be issued in the name of the customer on the qualifying account.

### Qualifying equipment

Qualifying products and services may be found online at [pacificpower.net/hes](http://pacificpower.net/hes) or by calling us toll free at 1-800-942-0266.

### Application details

Pacific Power reserves the right to conduct random inspections to verify information provided on the application. If your application is selected for review, it will not be processed until the review is satisfactorily completed. Incentive qualifications and amounts are subject to change and termination with 45 days notice. Pacific Power customers should visit the program Web site at [pacificpower.net/hes](http://pacificpower.net/hes).

The customer hereby transfers to Pacific Power all "Environmental Attributes" attributable to the Qualifying Equipment or its operation. Environmental Attributes include any and all credits, benefits, emissions reductions, offsets and allowances, howsoever entitled, resulting from the avoidance of the emission of any substance to the air, soil or water at or by PacifiCorp generating facilities through reduced generation of energy or other savings or offsets on account of the Qualifying Equipment. The customer will not claim ownership of any Environmental Attributes. As long as the customer at the same time states the Qualifying Equipment was made possible with funding from Pacific Power, the customer may claim that it is facilitating the production of the Environmental Attributes attributable to the Qualifying Equipment.

Pacific Power issues incentives in the form of checks not utility bill credits. Pacific Power is not responsible if your dealer provides inaccurate information about the amount and/or conditions of the actual incentive and Pacific Power will not pay incentives for equipment that is mislabeled or misrepresented by dealers regarding incentive qualifications. Incentives are limited to one per qualifying household per equipment type except in the case of lighting fixtures and ceiling fans. A household may receive incentives on up to 10 qualifying lighting fixtures and ceiling fans. Households receiving incentives under the Home Energy Savings program may not receive equipment purchase and installation incentives under other Pacific Power programs.

The Pacific Power Home Energy Savings program does not share your e-mail address or contact information. If you chose to provide your e-mail address and indicate that you wish to be contacted via e-mail, you may receive program correspondence electronically.

**Incentive Applications and all required information and documentation must be received within 90 days of purchase or installation. Failure to include complete materials may result in denied or delayed incentives.**

**Your incentive check will be issued within 45 days upon receipt of your completed and approved Incentive Application.**



**Please note:** Additional terms and conditions may apply. Contact us for information.

### Pacific Power - Home Energy Savings program

1400 SW Fifth Avenue Suite 700, Portland, OR 97201

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