

2011 Home Energy Savings Program
Hybrid-Heat Pump Water Heater Incentive Application
Wyoming Customers Only

This application is for purchases or services performed on or after October 1, 2011.



Let's turn the answers on.

Before you begin!

Ensure your eligibility

Qualifying customers are outlined in the Terms and Conditions on the last page.

Review all Terms and Conditions

Terms and Conditions located on last page.

Purchase qualifying equipment or services

Visit rockymountainpower.net/hes or call 1-800-942-0266 for information regarding equipment or service qualifications.

Keep in mind:

● **Review the Incentive Application**

Review your Incentive Application form with your contractor. Heat pump water heater installations must be completed by a contractor. Self-installations are not eligible. They can aid you in finding qualifying equipment or services, required documentation and completing your application.

● **90-day submission deadline**

Completed form and itemized receipt must be received within 90 days of purchase, installation or completed service to meet eligibility criteria.

● **Fill everything out in four easy steps!**

All form fields are required unless noted as optional. Incomplete applications and applications not including required documentation may result in denied or delayed incentives.

● **Application assistance**

Call 1-800-942-0266 for answers to any questions you have about your application or incentive.

● **Make a copy**

After completing your Incentive Application, make and keep a copy for your records.

● **Check delivery**

Incentive checks are issued within 45 days of receipt of your completed and approved Incentive Application.

Customer Information (all fields are required unless noted as optional)

Please note that the incentive check will be issued to the primary name on the utility account.

Rocky Mountain Power account number _____ - _____ For account number call toll free **1-888-221-7070** or log in at rockymountainpower.net.

Name on account _____ Daytime phone (_____) _____

Installation address _____ City _____ State _____ Zip _____

Mailing address _____ City _____ State _____ Zip _____

E-mail address (optional) _____ E-mail is the best way to contact me
(E-mail policy located in Terms & Conditions)

Customer acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I confirm that the improvements I installed were not required by code. I have read all terms and conditions and acknowledge that Rocky Mountain Power may verify all the information provided. Incentive checks are paid to the Rocky Mountain Power account holder. Customers are responsible for payment to contractors.

Customer signature _____ Date _____

2 Household information *(all fields are required unless noted as optional)*

Data used to calculate energy efficiency

Year house built _____ House square footage (living space) _____ Square footage cooled (ducted) _____

Previous water heat fuel:

- Electric storage
 Natural gas storage
 Natural gas tankless

Primary heat source:

- Electric furnace
 Electric heat pump
 Natural gas furnace

Primary cooling source:

- Central air conditioner
 Heat pump

Dryer heat type:

- Electric
 Natural gas

What is your gender? (optional)

- Male Female

Do you rent or own? (optional)

- Rent Own

What is the age of the Rocky Mountain Power account holder? (optional)

- 18 - 25
 26 - 35
 36 - 45
 46 - 55
 56 and over

Household income – approx. (optional)

- up to \$24,999
 \$25,000 - \$34,999
 \$35,000 - \$49,999
 \$50,000 - \$74,999
 \$75,000 - \$99,999
 \$100,000 +

How did you hear about the Home Energy Savings program? (optional)

- Online search
 Friend/referral
 Retailer sales staff
 TV/Radio ad
 Bill stuffer

3 Contractor information

Contractor/Company name _____ Contractor phone (_____) _____

Contractor address _____ City _____ State ____ Zip _____

Technician name _____ Contractor license number _____

Work completed date _____

Acceptance of terms

I hereby certify that all information is accurate including claims of customer and equipment information. I have read all terms on this application and acknowledge that Rocky Mountain Power may verify all the information provided.

Technician signature _____ Date _____

4 Pick your incentive

Hybrid-heat pump water heater incentive

Please check the incentive you are applying for:	Additional required documentation	Model number	Serial number	Customer	Contractor
<input type="checkbox"/> ENERGY STAR Hybrid-heat pump water heaters	<input type="checkbox"/> Itemized receipt with contractor name, address and phone number; itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate, purchase date and price, and product installation date.			\$150	\$100

I acknowledge, that my contractor has provided me education on the following :

- A) controls operation _____ (customer initial) B) air filter cleaning and maintenance _____ (customer initial), and C) proper flushing of unit _____ (customer initial).

Heat Pump Water Heater Installation Checklist

5 Program-participating plumber and water heater installers must complete the following installation checklist. Work may be inspected to confirm eligibility and compliance with program requirements.

1. Is the heat pump water heater installed in a location that is isolated from the living space, such as a garage or basement?
 Yes, garage Yes, basement Other _____
2. If installed in a space other than a garage or full basement, does the unit have adequate ventilation, per the manufacturer's specifications?
 Yes Does not apply
3. Does the temperature of the installation location maintain a minimum of 45 degrees for the majority of the winter? Yes No
4. Are the manufacturer-required clearances around the heat pump water heater provided? Yes No
5. If installed in a garage or other potentially cold location, are the hot and cold water lines insulated to a minimum of R-3.6?
 Yes No Does not apply
6. Are plumbing and drain lines installed to local code and manufacturer requirements? Yes No
7. Have all necessary installation permits been obtained? Yes No
8. Is there a suitable condensate drain available near the heat pump water heater installation location? Yes No
9. Is earthquake strapping installed? Yes No
10. Are controls set to ensure the functioning of the compressor? Yes No
11. Has home occupant been informed of:
Controls operation? Yes No Air filter cleaning and maintenance? Yes No Proper flushing of unit? Yes No
12. Indicate any additional notes:

Required documentation

The following documents must be included for every incentive you apply for:

- Proof of payment**
Copy of endorsed and deposited check, charge receipt, canceled check or credit card statement showing full payment.
- Itemized receipt / contractor invoice**
Please note: must include a description of qualified product or service (include all model and serial numbers), itemized costs, and purchase and installation service dates.
- Any "**Additional Required Documentation**" for each incentive. This is listed in a separate column in each incentive table.

How to receive your incentive

- Purchase and install Program Qualified hybrid-heat pump water heater
- For questions about what equipment or services qualify, visit rockymountainpower.net/hes or call 1-800-942-0266.
- Complete all required information on this application. Incomplete forms may be delayed or denied.
- Review and sign the acceptance of terms. Make a copy for your records.
- Mail completed form with **all required documentation** to:

Rocky Mountain Power - Home Energy Savings program
1407 W. North Temple, Salt Lake City, UT 84116

Terms and conditions

Incentive availability

Incentives are available on a first-come, first-served basis according to the postmark date on the application. Please reference the program website at rockymountainpower.net/hes to determine the current status of incentive availability. All equipment must be new and have been purchased and installed prior to submitting an Incentive Application. Applications must include all information requested. Failure to provide this information may result in the delay or denial of the incentive. All equipment must be purchased and installed or services performed on or after October 1, 2011. Incentive will not exceed purchase price. Additional terms and conditions may apply. Incentives are subject to tariff approval and may change with 45 days of notice. Please visit rockymountainpower.net/hes for current program requirements.

Qualifying customers

Residential electric customers residing in the state of Wyoming who purchase their electricity from Rocky Mountain Power on rate schedules 2 or 18 qualify. Landlords who own rental properties served by the company in the state of Wyoming where the tenant is billed on rate schedules 2 or 18 also qualify for this program. You can find your rate schedule on your bill, by calling toll free 1-888-221-7070 or by logging in at rockymountainpower.net. Incentive checks will be issued in the name of the customer on the qualifying account.

Qualifications

Hybrid-heat pump water heaters

Heat pump water heater must be installed by Program-participating licensed plumber or water heater contractor according to manufacturer installation requirements and local code specifications. Heat pump water heater must replace an existing electric water heater. Heat pump water heater must be listed as ENERGY STAR qualified on the ENERGY STAR website at time of purchase. Contractor must inform the customer of the following: a) controls operation, b) air filter cleaning and maintenance and c) proper flushing of unit. Customer must acknowledge by signing off that the contractor has fully explained the above items. The contractor must complete the installation checklist (section 5) of the incentive application. All installations are subject to on-site inspections for quality assurance purposes. Incentive is not available for self-installers.

Application details

Rocky Mountain Power reserves the right to conduct random inspections to verify information provided on the application. If your application is selected for review, it will not be processed until the review is satisfactorily completed. Rocky Mountain Power customers should visit the program website at rockymountainpower.net/hes for current program requirements.

The customer hereby transfers to Rocky Mountain Power all "Environmental Attributes" attributable to the Qualifying Equipment or its operation. Environmental Attributes include any and all credits, benefits, emissions reductions, offsets and allowances, howsoever entitled, resulting from the avoidance of the emission of any substance to the air, soil or water at or by PacifiCorp generating facilities through reduced generation of energy or other savings or offsets on account of the Qualifying Equipment.

The customer will not claim ownership of any Environmental Attributes. As long as the customer at the same time states the Qualifying Equipment was made possible with funding from Rocky Mountain Power, the customer may claim that it is facilitating the production of the Environmental Attributes attributable to the Qualifying Equipment.

Rocky Mountain Power issues incentives in the form of checks not utility bill credits. Rocky Mountain Power is not responsible if your dealer provides inaccurate information about the amount and/or conditions of the actual incentive and Rocky Mountain Power will not pay incentives for equipment that is mislabeled or misrepresented by dealers regarding incentive qualifications. Households receiving incentives under the Home Energy Savings program may not receive equipment purchase and installation incentives under other company programs.

By providing Rocky Mountain Power with your e-mail address you agree that we may send you e-mails, occasional "breaking news" alerts and promotions from Rocky Mountain Power's Home Energy Savings Program. We may also e-mail you occasionally with updates and information about the program. Should we elect to change our privacy policy we will post the changes at rockymountainpower.net/hes. Where the changes are significant, we may also choose to e-mail all our registered users with the new policy details.

Incentive Application must be received within 90 days of equipment installation or completed service.

Rocky Mountain Power – Home Energy Savings program
1407 W. North Temple, Salt Lake City, UT 84116
phone 1-800-942-0266 • fax 1-800-687-6176 • rockymountainpower.net