

FAQs

What products and services are being discontinued?

Effective January 1, 2017, Rocky Mountain Power will discontinue incentives for the following wattsmart Homes program products and services:

- Clothes washers
- Freezers
- Refrigerators
- Heat Pump Conversion (Manufactured Homes)
- Heat Pump Upgrade (Manufactured Homes)
- Whole House Ducted Premium Evaporative Cooler
 - The wattsmart Homes program will no longer offer the \$1,000 incentive, however premium evaporative coolers still qualify for an incentive regardless if the home is ducted or not. Please visit <<http://homeenergysavings.net/homeowner/category/heating-and-cooling/in/utah/evaporative-coolers>> for more information on evaporative cooler incentives.
- Central Air Conditioner Best Practices Installation and Sizing
- Duct Sealing and Insulation and Duct Sealing Standalone
 - With the exception of the duct sealing direct install measure for manufactured homes, all other wattsmart Homes duct sealing and duct insulation services will be discontinued.
- Air Sealing
- Whole Home Upgrade
- Windows

Why are the above-listed products and services being discontinued?

Rocky Mountain Power's energy efficiency programs are focused on supporting products and services that best contribute to high energy savings in electrically heated and cooled homes in the state of Utah. The products and services being discontinued have either achieved high levels of market saturation or have historically low levels of participation.

When are these changes taking effect?

For products and services discontinued on January 1, 2017, the purchase and/or the service must be completed on or before December 31, 2016.

For HVAC and weatherization projects, when is the last day that I can do work and still qualify for the incentive?

For HVAC and weatherization projects, all service and/or installation work must be completed on or before December 31, 2016.

When is the last day I can make a qualifying retail purchase for discontinued products?

All purchases must be made on or before December 31, 2016.

When is the last day I can submit an application for discontinued products and services?

Applications and all other required supporting documents must be submitted within 180-days of purchase/work completed date.

With the above-listed products and services being discontinued, will Rocky Mountain Power wattsmart Homes program add any new products and services with incentives?

Rocky Mountain Power continually evaluates new incentive offerings for electrically heated and/or cooled homes. For a list of current incentive offerings in Utah, please visit the Rocky Mountain Power wattsmart Homes website at <http://homeenergysavings.net/homeowner/categories/in/utah>

Why are incentives for appliances being discontinued?

Due to high market saturation of energy efficient appliances, the above-listed appliances no longer cost-effectively drive high energy savings. The program is always looking to add new incentives for energy efficient products, so please check back at a later date to see if the product you are interested in qualifies for an incentive.

If there is no incentive, why buy an energy efficient product?

Energy-efficient products have many added benefits beyond cash-back incentives offered from Rocky Mountain Power. Energy-efficient products can lower your monthly utility bill, increase the year-round comfort of your home, improve your home's air quality, and add to the market value of your home.

Why am I still paying an energy efficiency fee on my utility bill if these incentives are going away?

Your Customer Efficiency Services Charge is designed to provide funds for energy efficiency services and programs to help you lower your energy use. Rocky Mountain Power is changing the offerings of the program to maximize the use of your Customer Efficiency Services Charge.

What incentives are currently available?

Rocky Mountain Power wattsmart Homes still offers a variety of incentives. For a complete list and description of incentives for energy efficient products and services visit <http://homeenergysavings.net/homeowner/categories/in/utah>.